

Integration of



Asterisk[™]
Call Center Solution

ZOHO CRM

with



*astTECS provides the integration solution of Zoho CRM with Asterisk based call center for your business. Zoho Asterisk integration helps your business to interact with your customers in single platform which will improve efficiency of your phone communication, giving you more information and more options for each call you make or receive.

Zoho integration with Asterisk call center solution provides you multiple features like click to call from CRM, missed call details, call log details, incoming and outgoing call pop up, lead management. It also generates multiple reports for call analytics and agent performance at any time.



Integration Dashboard

Click to Call

Free UPGRADE							
All Leads							
	LEAD NAME	COMPANY	EMAIL	PHONE	LEAD SOURCE	LEAD OWNER	
<input type="checkbox"/>	prakash	asttecs		(866) 747-4388		Asttecs	
<input type="checkbox"/>	test ajeeshvali asttecs	asttecs		(886) 163-6581	Call	Asttecs	
<input type="checkbox"/>	Lezlie Craghead	Redeker	Lezlie-craghead@craghead.org	(959) 786-5094	Trade Show	Asttecs	
<input type="checkbox"/>	Carissa Batman	Oh My Goodknits Inc	Carissa-batman@yahoo.com	(883) 823-4117	Advertisement	Asttecs	
<input type="checkbox"/>	James Merced	Kwik Kopy Printing	James-merced@gmail.com	(801) 261-2187	Web Download	Asttecs	
<input type="checkbox"/>	Tresa Sweely	Morlong Associates	Tresa-sweely@hotmail.com	(978) 719-5094	Seminar Partner	Asttecs	
<input type="checkbox"/>	Felix Hirpara	Chapman	Felix-hirpara@cox.net	555-555-5555	Online Store	Asttecs	
<input type="checkbox"/>	Kayleigh Lace	Printing Dimensions	Kayleigh-lace@yahoo.com	555-555-5555	Partner	Asttecs	

Incoming & Outgoing Popup

Free UPGRADE							
All Leads							
	LEAD NAME	COMPANY	EMAIL	PHONE	LEAD SOURCE	LEAD OWNER	
<input type="checkbox"/>	prakash	asttecs		(866) 747-4388		Asttecs	
<input type="checkbox"/>	test ajeeshvali asttecs	asttecs		(886) 163-6581		Asttecs	
<input type="checkbox"/>	Lezlie Craghead	Redeker	Lezlie-craghead@craghead.org	(959) 786-5094		Asttecs	
<input type="checkbox"/>	Carissa Batman	Oh My Goodknits Inc	Carissa-batman@yahoo.com	(883) 823-4117		Asttecs	
<input type="checkbox"/>	James Merced	Kwik Kopy Printing	James-merced@gmail.com	(801) 261-2187		Asttecs	
<input type="checkbox"/>	Tresa Sweely	Morlong Associates	Tresa-sweely@hotmail.com	(978) 719-5094		Asttecs	
<input type="checkbox"/>	Felix Hirpara	Chapman	Felix-hirpara@cox.net	555-555-5555		Asttecs	
<input type="checkbox"/>	Kayleigh Lace	Printing Dimensions	Kayleigh-lace@yahoo.com	555-555-5555		Asttecs	

test ajeeshvali asttecs
Calling...

test ajeeshvali asttecs
asttecs

Lead Owner: Asttecs
Email:
Phone: 8861636581
Mobile:
Lead Status:

Total Count: 12

Integration Dashboard

Call Ringing Popup

The screenshot shows a CRM interface with a navigation bar at the top containing 'Home', 'Leads', 'Contacts', 'Accounts', 'Deals', 'Activities', 'Reports', 'Feeds', and 'Projects'. A 'Free UPGRADE' badge is visible in the top right. Below the navigation bar is a 'All Leads' dropdown menu and an 'Import' button. The main area is a table of leads with columns: LEAD NAME, COMPANY, EMAIL, PHONE, LEAD SOURCE, and LEAD OWNER. The table contains 12 rows of lead data. A popup window is open over the lead 'test ajeeshvali asttecs', showing a green phone icon and the text 'test ajeeshvali asttecs Connected...'. Below this, there is a profile card for 'test ajeeshvali asttecs' with fields for Lead Owner (Asttecs), Email, Phone (8861636581), Mobile, and Lead Status.

LEAD NAME	COMPANY	EMAIL	PHONE	LEAD SOURCE	LEAD OWNER
prakash	asttecs		(866) 747-4388		Asttecs
test ajeeshvali asttecs	asttecs		(886) 163-6581		Asttecs
Lezlie Craghead	Redeker	Lezlie-craghead@craghead.org	(959) 786-509		
Carissa Batman	Oh My Goodknits Inc	Carissa-batman@yahoo.com	(883) 823-4117		
James Merced	Kwik Kopy Printing	James-merced@gmail.com	(801) 261-2187		
Tresa Sweely	Morlong Associates	Tresa-sweely@hotmail.com	(978) 719-5094		
Felix Hirpara	Chapman	Felix-hirpara@cox.net	555-555-5555		
Kayleigh Lace	Printing Dimensions	Kayleigh-lace@yahoo.com	555-555-5555		

Total Count: 12

Call Answered Popup

The screenshot shows the same CRM interface as above, but with a different popup window. The popup shows a white phone icon and the text 'test ajeeshvali asttecs' with a timer '00 : 12'. Below this, there is a profile card for 'test ajeeshvali asttecs' with fields for Lead Owner (Asttecs), Email, Phone (8861636581), Mobile, and Lead Status. At the bottom of the popup, there is a 'Call Description' field.

LEAD NAME	COMPANY	EMAIL	PHONE	LEAD SOURCE	LEAD OWNER
prakash	asttecs		(866) 747-4388		Asttecs
test ajeeshvali asttecs	asttecs		(886) 163-6581		Asttecs
Lezlie Craghead	Redeker	Lezlie-craghead@craghead.org	(959) 786-509		
Carissa Batman	Oh My Goodknits Inc	Carissa-batman@yahoo.com	(883) 823-4117		
James Merced	Kwik Kopy Printing	James-merced@gmail.com	(801) 261-2187		
Tresa Sweely	Morlong Associates	Tresa-sweely@hotmail.com	(978) 719-5094		
Felix Hirpara	Chapman	Felix-hirpara@cox.net	555-555-5555		
Kayleigh Lace	Printing Dimensions	Kayleigh-lace@yahoo.com	555-555-5555		

Total Count: 12

Integration Dashboard

Call Hangup Popup

The screenshot shows a CRM interface with a navigation bar at the top containing 'Home', 'Leads', 'Contacts', 'Accounts', 'Deals', 'Activities', 'Reports', 'Feeds', and 'Projects'. The 'Leads' section is active, displaying a table of leads. A popup window is overlaid on the right side, showing a call hangup notification for 'test ajeeshvali asttecs' with a duration of 01:09. The popup includes a 'Call Description' field and a 'Follow-Up' section with options for 'Call', 'Event', and 'Task'. A 'Done' button is located at the bottom of the popup.

LEAD NAME	COMPANY	EMAIL	PHONE	LEAD SOURCE	LEAD OWNER
prakash	asttecs		(866) 747-4388		Asttecs
test ajeeshvali asttecs	asttecs		(886) 163-6581		Asttecs
Lezlie Craghead	Redeker	Lezlie-craghead@craghead.org	(959) 786-5094	Trade Show	Asttecs
Carissa Batman	Oh My Goodknits Inc	Carissa-batman@yahoo.com	(883) 823-4117		
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Tresa Sweely	Morlong Associates	Tresa-sweely@hotmail.com	(978) 719-5094		
Felix Hirpara	Chapman	Felix-hirpara@cox.net	555-555-5555		
Kayleigh Lace	Printing Dimensions	Kayleigh-lace@yahoo.com	555-555-5555		

Total Count: 12

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sales@asttecs.com