Cloud
Office PBX

A PBX solution to manage business calls.

*Empowering Your Team to **"Work Anywhere, Be Everywhere".***

Introduction

An Office Telephony setup, free from Infrastructure and maintenance requirements.

Get rid of complex wiring and server dependency.

A perfect solution for Small offices and shared workplaces

Challenges
With conventional PBX Systems

- High Maintenance Cost

- SLA and AMC Limitations

- Physical Space

- Cable Webs

- Salaries on IT resources

- Scalability is Hardware dependent

The Solution – Office PBX on Cloud

- o 24 X 7 Connectivity
- o No Hardware / Server
- o Connects with PRI / SIP / GSM trunks (or VOIP)
- o No complex networks
- o Connect with PC or Mobile Phones

Phones

Hard Phones

- Reception

- Office Cabins

Softphones

- Smartphones in office network

- phone & PC with calling app

Mobile Devices

- Devices out of office network

- GSM phones

Carry your Office Extension in Phone

- Receive all the "calls" to your office extension on your Mobile phone.

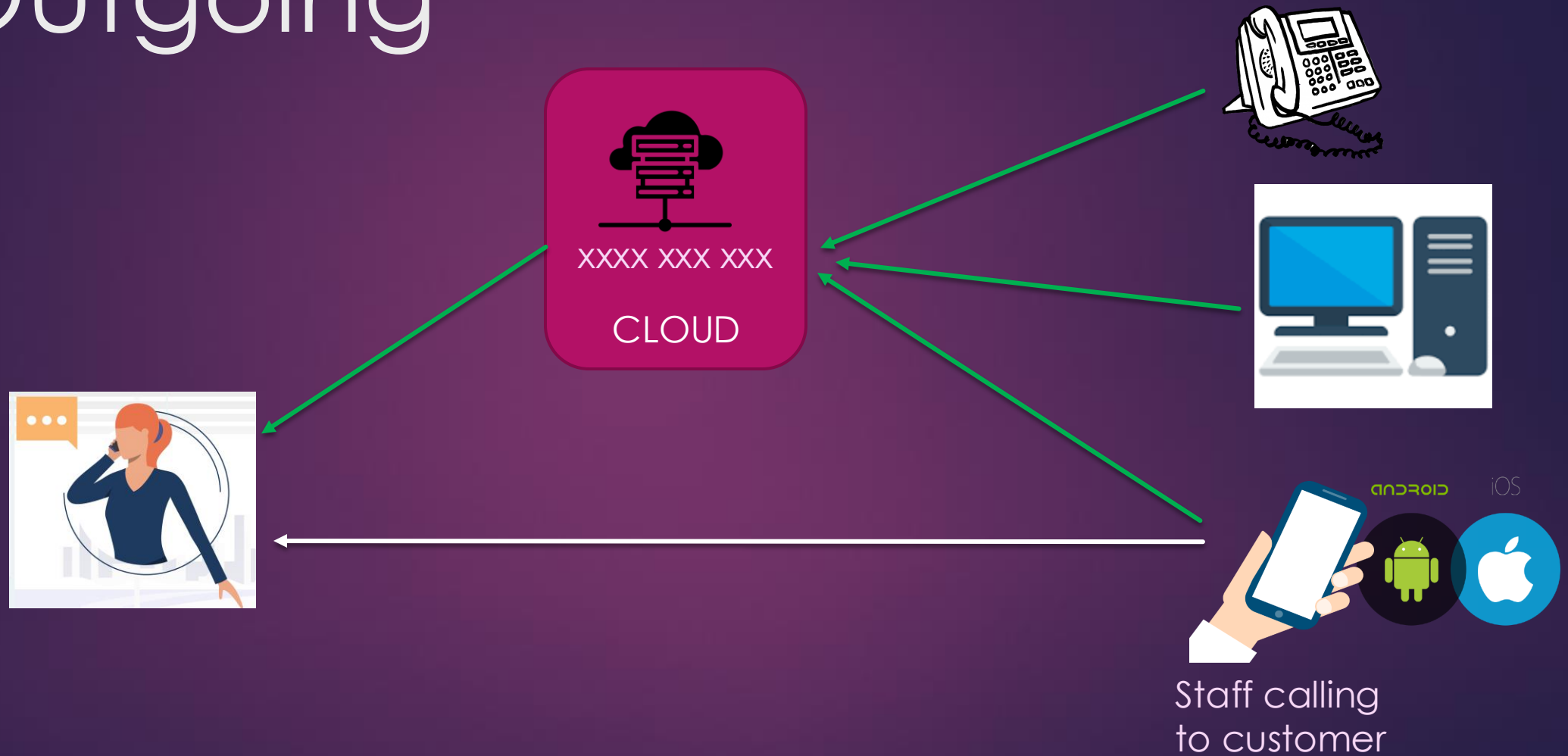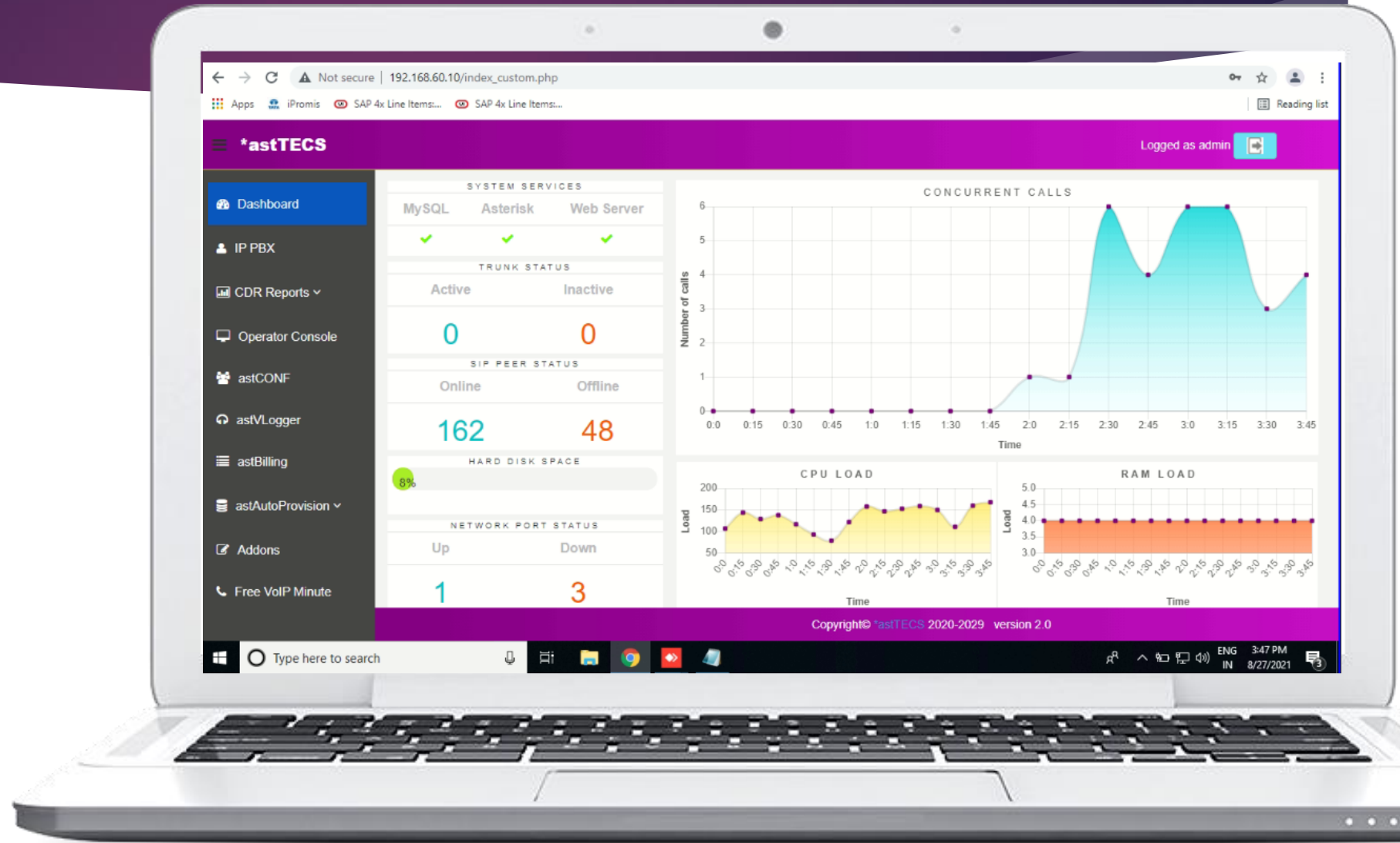- Optional "Redirects" to Personal number, for after office hours.

Incoming

XXXX XXX XXX

CLOUD

Customer
Calling for
Business

Outgoing
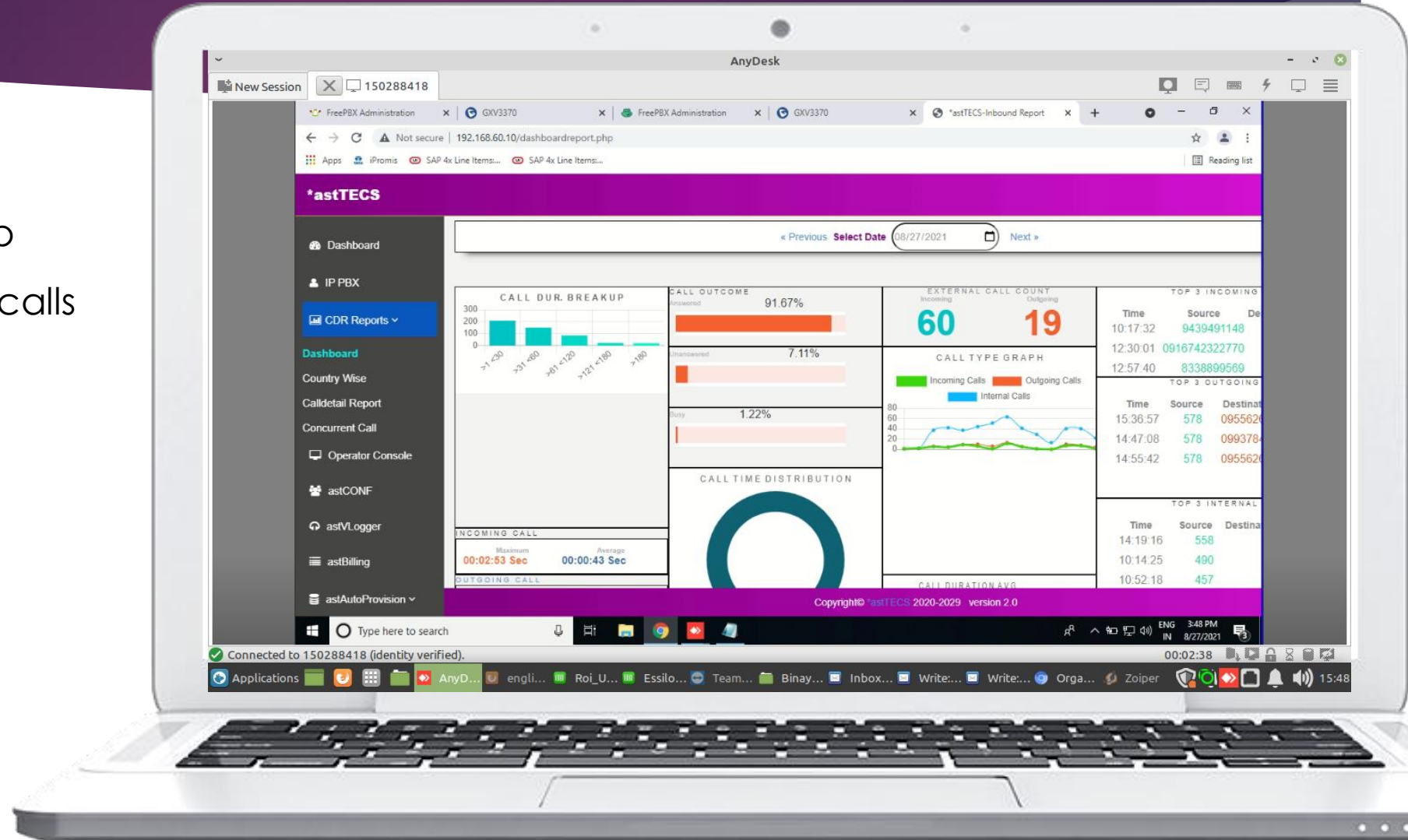
XXXX XXX XXX

CLOUD

Staff calling
to customer

Screen - Dashboard

- Concurrent Calls

- CPU Load

- RAM Load

- Storage Space

- Network port status

- Trunk Status

Screen – Call Activities

- Call Duration Break-up
- Incoming / Outgoing calls
- Call Type
- Call Count

Screen – CDR

Individual call detail

- Date / Time

- Duration

- Disposition

- Filter by direction

- Filter by Date Rate

Bulk Download Feature

Screen – Voice Logger

- Filter the Call Logs
- Search a Voice File
- Play and Listen a Voice File

Features

- **Interactive Voice Response**

- **Voice Mail to Email**

- SMS / Email Integration

- CRM / ERP Integration

- **Call Detail Report**

- Music on hold

- **Voice Logger**

- **Call Transfer**

- Call Parking

- Call Queuing

- **Call Conference**

- Music on Transfer

Quarterly Billing	Start up	Small Office	Mid Office	Enterprise
Monthly Charges Per User	₹ 500	₹ 400	₹ 350	₹ 300
Minimum no# of users	10	20	40	80
Free Call Credits	5,000 mins	10,000 mins	20,000 mins	40,000 mins
Call Charges Post Free Credit	50 paise	45 paise	40 paise	35 paise
No# of DID	10	20	40	80
Voice Recording	1 Month	2 Month	3 Month	3 Month
Call Logs (CDR)	3 Month	3 Month	6 Month	12 Month
Voice Mail	30	60	150	250
Support Tickets	3	4	5	6
Support Availability	Email	Email	Email / Help Desk	Direct No#

Get your Reports

Call Detail Report

Missed Call Report

Abandoned Call Report

Client Testimony

*astTECS Telephone system has helped our resort handle the high volumes of customer queries daily. The advanced reporting system, missed call alerts, and call recording features have made it easier to ensure no customer query is left unattended. Such a system has been very helpful to us and should be a standard in the hospitality industry to enhance customer satisfaction.

WelcomHeritage

ĀYATANA
COORG

Mr. Vishal Tony
Managing Director
Welcome Heritage Ayatana, **Coorg**
(A part of the renowned *ITC* hotels group)

CONTACT DETAILS

astTECS Communication Pvt. Ltd.

Ph: 080 6640 6666
Sales@astTECS.com
www.astTECS.com/

Cloud IP PBX
https://www.asttecs.com/cloud-pbx-phone-system/