

Cloud Office PBX



*A PBX solution to
manage business calls.*

Empowering Your Team to "Work Anywhere, Be Everywhere".

Introduction

An Office Telephony setup,
free from Infrastructure and
maintenance requirements.

Get rid of complex wiring and
server dependency.

A perfect solution for Small
offices and shared workplaces



Challenges

With conventional PBX Systems

- High Maintenance Cost
- SLA and AMC Limitations
- Physical Space
- Cable Webs
- Salaries on IT resources
- Scalability is Hardware dependent



The Solution – Office PBX on Cloud



- 24 X 7 Connectivity
- No Hardware / Server
- Connects with PRI / SIP / GSM trunks (or VOIP)
- No complex networks
- Connect with PC or Mobile Phones

Phones

Hard Phones

- Reception
- Office Cabins



Softphones

- Smartphones in office network
- phone & PC with calling app



Mobile Devices

- Devices out of office network
- GSM phones



Carry your Office Extension in Phone



- Receive all the "calls" to your office extension on your Mobile phone.
- Optional "Redirects" to Personal number, for after office hours.

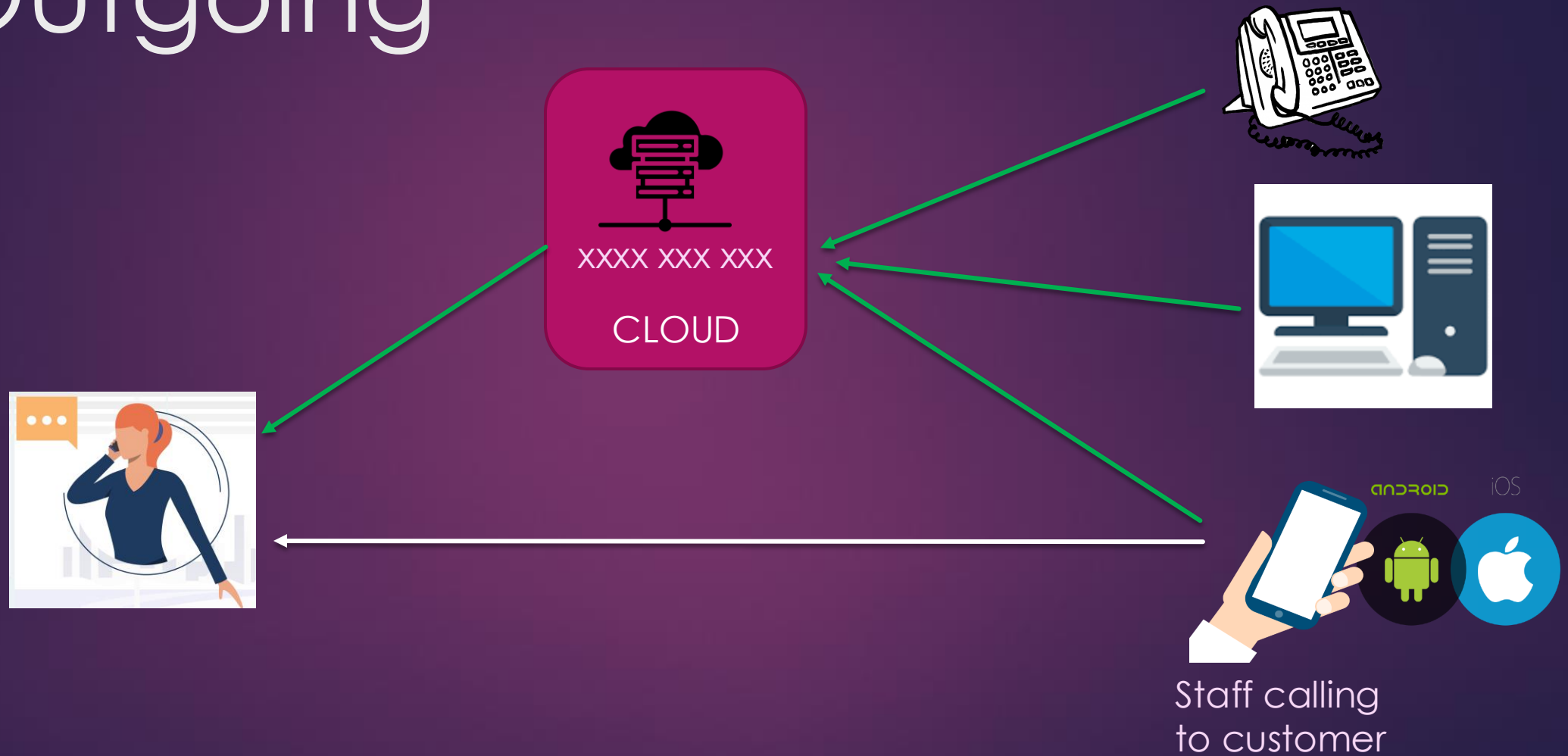
Incoming



Customer
Calling for
Business

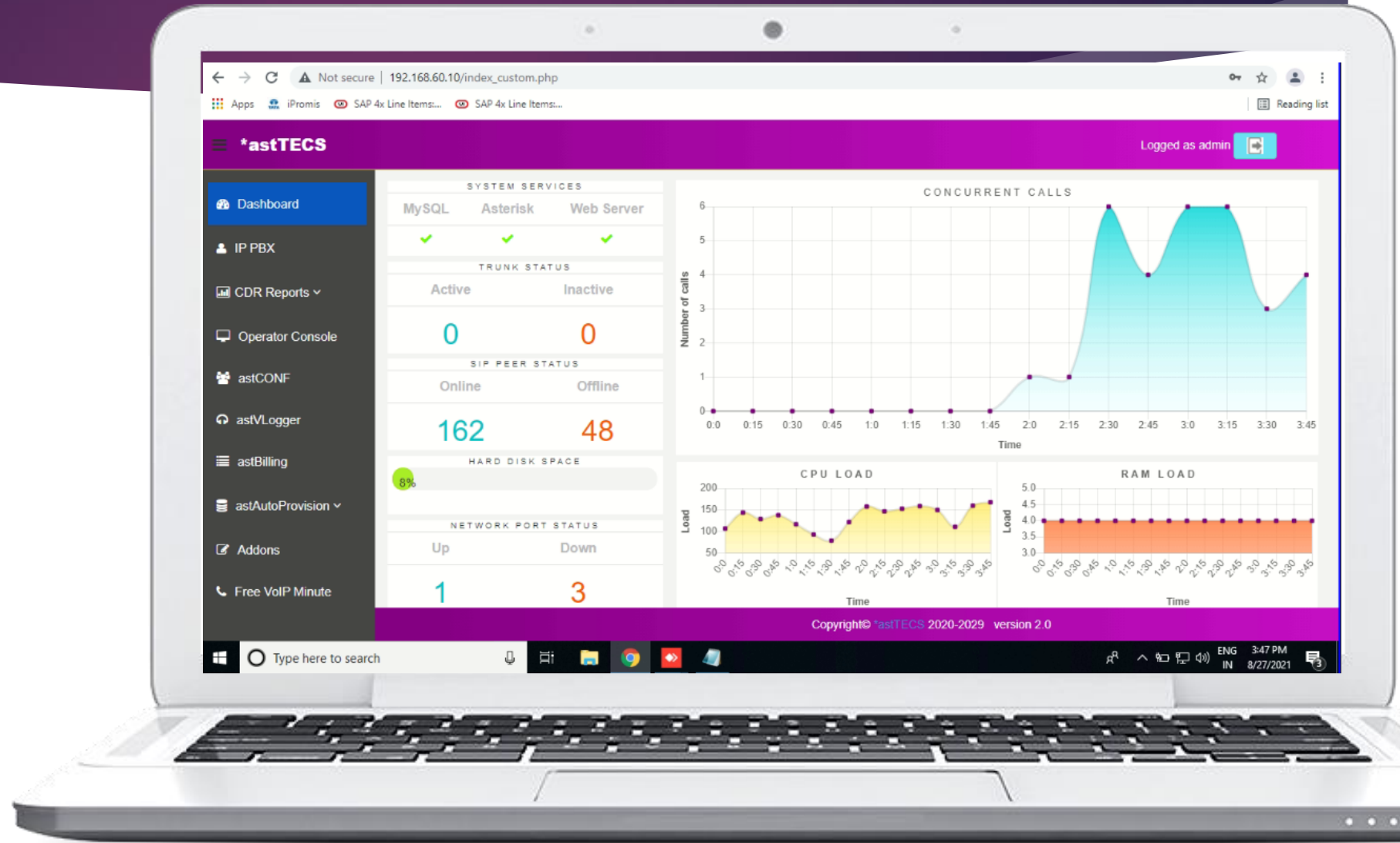


Outgoing



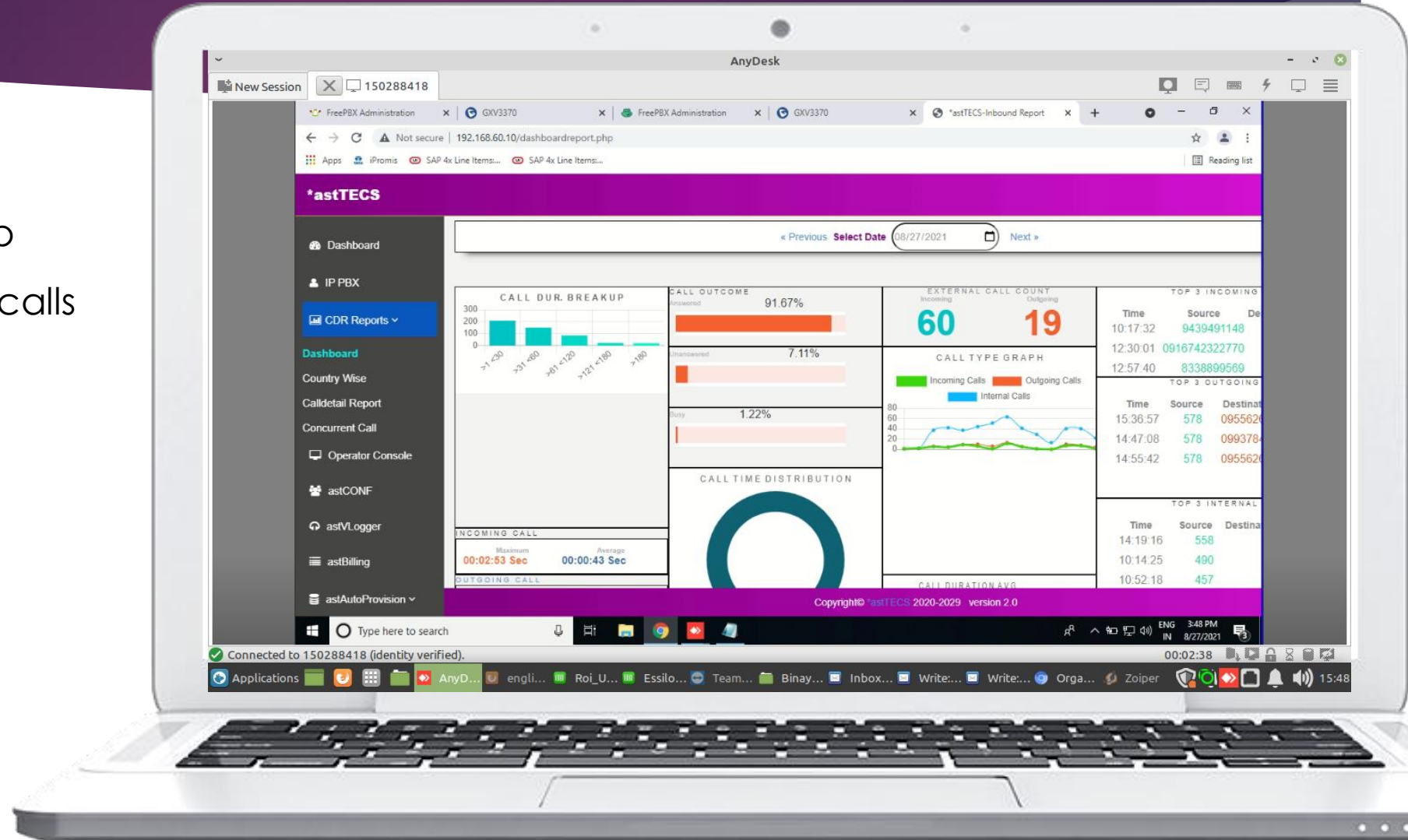
Screen - Dashboard

- Concurrent Calls
- CPU Load
- RAM Load
- Storage Space
- Network port status
- Trunk Status



Screen – Call Activities

- Call Duration Break-up
- Incoming / Outgoing calls
- Call Type
- Call Count



Screen – CDR

Individual call detail

- Date / Time
- Duration
- Disposition
- Filter by direction
- Filter by Date Rate

Bulk Download Feature

The screenshot displays the astTECS Call Detailed Report interface. The main content area shows a table of call records with the following data:

Call Date	Call Time	Source	Destination	Duration	Disposition	Direction
2021-08-27	07:56:05	917217634349	469	00:00:32	MISSED CALL	✓
2021-08-27	09:44:06	8971376001	551	00:00:43	ANSWERED	✓
2021-08-27	09:53:15	918971376001	477	00:00:55	MISSED CALL	✓
2021-08-27	10:00:06	907	457	00:00:37	MISSED CALL	INTERNAL
2021-08-27	10:04:22	522	437	00:00:11	ANSWERED	INTERNAL
2021-08-27	10:05:07	437	522	00:02:53	ANSWERED	INTERNAL
2021-08-27	10:08:10	437	552	00:00:23	ANSWERED	INTERNAL
2021-08-27	10:10:08	521	483	00:00:31	ANSWERED	INTERNAL
2021-08-27	10:13:27	548	446	00:00:51	ANSWERED	INTERNAL
2021-08-27	10:15:31	426	521	00:00:41	ANSWERED	INTERNAL

The interface also includes a sidebar with navigation options: Dashboard, IP PBX, CDR Reports (selected), Dashboard, Country Wise, Call Detail Report, Concurrent Call, Operator Console, astCONF, astVoiceLogger, and astBilling. The top navigation bar shows 'Logged as admin' and a 'Logout' button. The main content area has a 'Call Detailed Report' title, a 'Direction' dropdown set to 'ALL', and date filters for 'Start Date' (08/27/2021) and 'End Date' (08/27/2021). A 'Download' button and a search field are also present. The bottom of the screen shows the Windows taskbar with the time 15:49 and date 8/27/2021.

Screen – Voice Logger

- Filter the Call Logs
- Search a Voice File
- Play and Listen a Voice File

The screenshot displays the astTECS Voice Logger interface. The top navigation bar is purple with the astTECS logo on the left and 'Logged as admin' with a user icon on the right. Below the navigation bar, there are three tabs: 'Status', 'Voice Files' (which is active and highlighted in purple), and 'Download'. The main content area features a search filter section with three input fields: 'Start Date' (containing '01/08/2024'), 'End Date' (containing '29/11/2024'), and 'Phone'. A 'Search' button is located to the right of these fields. Below the search filters, there is a 'Show 10 entries' dropdown and another search input field. The main data area contains a table with the following columns: SL.NO, FROM, TO, DURATION, DATE & TIME, TIME, and ACTION. The table lists six call records, each with a play button in the ACTION column.

SL.NO	FROM	TO	DURATION	DATE & TIME	TIME	ACTION
1	+916363154692	6161	26	2024-09-03	13:33:34	▶
2	+919945496533	6161	21	2024-09-03	14:41:02	▶
3	2002	9995383374	19	2024-09-10	12:09:15	▶
4	9791790287	2002	24	2024-09-10	12:14:17	▶
5	9791790287	9995383374	21	2024-09-10	12:13:55	▶
6	9791790287	9995383374	15	2024-09-10	12:14:17	▶

Features



- **Interactive Voice Response**
- **Voice Mail to Email**
- SMS / Email Integration
- CRM / ERP Integration
- **Call Detail Report**
- Music on hold
- **Voice Logger**
- **Call Transfer**
- Call Parking
- Call Queuing
- **Call Conference**
- Music on Transfer

Quarterly Billing	Start up	Small Office	Mid Office	Enterprise
Monthly Charges <small>Per User</small>	₹ 500	₹ 400	₹ 350	₹ 300
Minimum no# of users	10	20	40	80
Free Call Credits	5,000 mins	10,000 mins	20,000 mins	40,000 mins
Call Charges <small>Post Free Credit</small>	50 paise	45 paise	40 paise	35 paise
No# of DID	10	20	40	80
Voice Recording	1 Month	2 Month	3 Month	3 Month
Call Logs (CDR)	3 Month	3 Month	6 Month	12 Month
Voice Mail	30	60	150	250
Support Tickets	3	4	5	6
Support Availability	Email	Email	Email / Help Desk	Direct No#

Get your Reports

Call Detail Report

Missed Call Report

Abandoned Call Report

Client Testimony

*astTECS Telephone system has helped our resort handle the high volumes of customer queries daily. The advanced reporting system, missed call alerts, and call recording features have made it easier to ensure no customer query is left unattended. Such a system has been very helpful to us and should be a standard in the hospitality industry to enhance customer satisfaction.



Mr. Vishal Tony
Managing Director
Welcome Heritage Ayatana, Coorg
(A part of the renowned ITC hotels group)

CONTACT DETAILS

astTECS Communication Pvt. Ltd.

Ph: 080 6640 6666

Sales@astTECS.com

www.astTECS.com/

Cloud IP PBX

<https://www.asttecs.com/cloud-pbx-phone-system/>