



1. Send an email to <u>technical@asttecs.com</u> with subject ZOHO integration. Let us know which account you want integration.

2. Login with your credentials into ZohoGUI and

select data center domain address in HOME page picklist and follow instructions.

astTE	<b>CS</b> 2019-06-19 Wednesday 4:02:57 PM		Welcome admin
A HOME	✓ Inegration Enable/Disable	Enable/Disable	
Osteps to Foll 1.User has to o 2.User will be 3.On successfu 5.Once user gr 6.User code is 7.After success	w: enverification_url in their browser client. rompted to login, if not logged in already. login, user will be taken to the page where user has to provide the user_code shown in your aj verification, user will be redirected to access grant page. mis access, user can close the window alid only for 30 seconds. ul verification and Granting access, Click on Generate ACCESS-TOKEN button.	pplication UI and user has to click on verify.	
Get USER-COD		SELECT -	6

3.Click on "Get USER-CODE" button will generate and verification zoho user link to verify user login account and give authorization to accept \*astTECS integration.

	Asttecs	
ZOHO		
Verify Device		
Hey there! Please enter the code in the space given belo	w. The code will only be valid for 5 minutes.	
Enter the device verification code		

4. After verification success, It will ask authorization to accept or reject integration with \*astTECS.







5. After succesful verification and authorization click on "Generate ACCESS-TOKEN" button to get access token for all validations in zoho crm.

6.Upon succesful generation of access token page will load to ENABLE or DISABLE PhoneBridge integration with \*astTECS , Click on Enable.

*astTECS 2019-06-19 Wednesday 4:06:59 PM	Welcome admin
🏽 HOME 🖉 Inegration Enable/Disable 🖉 ZOHO-Users 🖉 Click To Dial Enable/Disable	
network PhoneBridge Integration Enable OR Disable	
Phone Bridge Integration	
Submit	

7. Succesful Enabling PhoneBridge integration will loads to available Zoho users for the acccount. Click on "Get User's List" button to show all available zoho users for integration.

A HO	ME S Inegration E	nable/Disable	Enable/Disable	admin					
ŽOHO USERS LIST									
Get (	Users List								
	Zobo Licor ID	Zobo Empil ID	Zoho Username	Dialer Mapped Userid					
ID									
ID 31	60001383912	asttecspbxtest2@gmail.com	Agen 2	6688					
ID 31 30	60001383912 60001330839	asttecspbxtest2@gmail.com streamspbxtest1@gmail.com	Agen 2 Asttecs Asttecs	6688 6687					

8.To Enable Click to Dial Integration for zoho users click on "Click to Dial Enable/ Disable" tab to map astTECS Dialer users with ZOHO crm users.

*astTECS 2019-06-19 Wednesday 4:08:10 PM	Welcome admin
# HOME	
CLICK TO DAIL ENABLE OR DISABLE	
ZOHO-UserID:	60001330839 -
Mapping DIALER-UserID:	6687 👻
Action-Type:	ENABLE -
Submit	
	6





9. Succesful integration of PhoneBridge and Click to Dial Enabling will show ackownledge ZOHO crm LEADS tab refresh to load integration changes to your zoho account.Check your LEADS tab phone number dial icon will turn into green dial icon for success.

≡	Home Lea	ids Contacts	Accounts	Deals	Activities	Reports	Feeds	Projects				Free UPGRADE	Q	\$ +	- (***)	Ľ	
A	ll Leads 👻													+ Imp	port	•••	A Z↓
□.			LEAD NAME		CON	IPANY		EMAIL			PHONE	LEAD S	OURCE		LEAD O	WNER	
			prakash		astte	ecs					(866) 747-4388 💽				Asttecs		
Ø			test ajeeshv	ali asttecs	astte	ecs					(886) 163-6581 ᠸ	Call			Asttecs		
			Lezlie Cragh	lead	Rede	eker		Lezlie-cra	ighead@craghea	ad.org	(959) 786-5094 🔇	Trade	Show		Asttecs		
>			Carissa Batr	nan	Oh M	<b>/</b> ly Goodkn	its Inc	Carissa-b	atman@yahoo.c	om	(883) 823-4117 💽	Adver	isement		Asttecs		
			James Merc	ed	Kwik	Kopy Print	ting	James-m	erced@gmail.cor	m	(801) 261-2187 💽	Web D	ownload		Asttecs		
			Tresa Sweel	у	Morl	ong Assoc	iates	Tresa-sw	eely@hotmail.coi	m	(978) 719-5094 💽	Semin	ar Partnei		Asttecs		
			Felix Hirpara	1	Chaj	oman		Felix-hirp	ara@cox.net		555-555-5555 🔇	Online	Store		Asttecs		
			Kayleigh Lao	ce	Print	ing Dimens	sions	Kayleigh-	lace@yahoo.com	n	555-555-5555 💽	Partne	r		Asttecs		

10.Call notifaction for CALLING status for connecting or about to connecting for incoming or outgoing.

≡	Home	Leads	Contacts	Accounts	Deals	Activities	Reports	Feeds	Projects	•••			Free   UPGRADE	QΔ	+ 🗊	* 🕕
4	All Leads	*												+	Import	•••• <sup>A</sup> <sub>Z</sub> ↓
□.				LEAD NAME		CON	IPANY		EMAIL		PH	IONE	LEAD SC	URCE	LEAD OW	INER
				prakash		astte	ecs				(86	66) 747-4388 🔇	)		Asttecs	
Ø				test ajeeshv	ali asttecs	astte	ecs			\$	(88)	36) 163-6581 💽			Asttecs	
				Lezlie Cragh	nead	Red	eker		Lezlie-c	raghead@cragheac	d.org (95	59) 786-5094				
>				Carissa Batr	man	Oh M	<b>/</b> ly Goodkn	its Inc	Carissa	-batman@yahoo.co	m (88	33) 823-4117	$\bigcirc$	test aje <sub>Calling.</sub> .	eshvali astt	ecs
				James Merc	ed	Kwik	Kopy Print	ting	James-	merced@gmail.com	(80	01) 261-2187				
				Tresa Swee	ly	Mor	long Assoc	iates	Tresa-s	weely@hotmail.com	(97	78) 719-5094	astte	ajeeshv	ali asttecs	
				Felix Hirpara	8	Cha	pman		Felix-hir	para@cox.net	55	5-555-5555	Lead	Owner	Asttecs	
				Kayleigh La	ce	Print	ting Dimens	sions	Kayleig	h-lace@yahoo.com	55	5-555-5555	Email Phon	e	88616365	81
	Total Cou	unt: <b>12</b>											Mobi Lead	le Status		
																υÐ





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## 11. Call Notification popup for call RINGING status of zoho crm

$\equiv$ Home Leads Co	ntacts Accounts Deals A	ctivities Reports Feeds	Projects ····	Free UPGRADE	Q A + 🖻 🛠 🕕
All Leads 👻					+ Import A
	LEAD NAME	COMPANY	EMAIL	PHONE LEAD	SOURCE LEAD OWNER
	prakash	asttecs		(866) 747-4388 🔇	Asttecs
0	test ajeeshvali asttecs	asttecs	\$	(886) 163-6581 💽	Asttecs
	Lezlie Craghead	Redeker	Lezlie-craghead@craghead.org	(959) 786-5094	
, 🗆	Carissa Batman	Oh My Goodknits Inc	Carissa-batman@yahoo.com	(883) 823-4117	test ajeeshvali asttecs Connected
	James Merced	Kwik Kopy Printing	James-merced@gmail.com	(801) 261-2187	
	Tresa Sweely	Morlong Associates	Tresa-sweely@hotmail.com	(978) 719-5094 te	st ajeeshvali asttecs
	Felix Hirpara	Chapman	Felix-hirpara@cox.net	555-555-5555 Le	ad Owner Asttecs
	Kayleigh Lace	Printing Dimensions	Kayleigh-lace@yahoo.com	555-555-5555 Pr	one 8861636581
Total Count: 12				Mi Le	ad Status
					G+ M

## 11.Call notifaction popup for ANSWERED by agent or customer crm popup will like below.



## 12.Call notifaction popup for HUNGUP or CALL END status will like below.

$\equiv$ Home Leads Co	ontacts Accounts Deals A	ctivities Reports Feeds	Projects •••	Free   Q 🏠 UPGRADE	+ 🖱 💥 🕕
All Leads 👻				+	Import A 4
	LEAD NAME	COMPANY	EMAIL	PHONE LEAD SOURCE	LEAD OWNER
	prakash	asttecs		(866) 747-4388 🕓	Asttecs
	test ajeeshvali asttecs	asttecs		(886) 163-6581 💽	Asttecs
	Lezlie Craghead	Redeker	Lezlie-craghead@craghead.org	(959) 786-5094 🗨 🛛 Trade Show	Asttecs
, 🗆	Carissa Batman	Oh My Goodknits Inc	Carissa-batman@yahoo.com	(883) 823-4117	
	James Merced	Kwik Kopy Printing	James-merced@gmail.com	(801) 261-2187 (	eshvali asttecs
	Tresa Sweely	Morlong Associates	Tresa-sweely@hotmail.com	(978) 719-5094	
	Felix Hirpara	Chapman	Felix-hirpara@cox.net	555-555-5555 k	li.
	Kayleigh Lace	Printing Dimensions	Kayleigh-lace@yahoo.com	555-555-5555 Follow-Up > Call E	vent Task
Total Count: 12				Done	
					<b>U U</b>



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## Your Zoho PhoneBridge with \*astTECS Dialer configuration is complete!

If you need any assistance please email technical@asttecs.com Or Contact us: \*astTECS Communication Pvt.Ltd No#35,Krishna Reddy Layout, Domlur, Bangalore-560071, Karnataka,India. Phone:+91-806640 6640 For Domestic: Karnataka:+91-99000 00966 Other States:+91-9742306888 For Int:+91-9886914806 Web:https://www.asttecs.com/